MSME Business School

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Executive Summary

MSME employs three distinct knowledge platforms to effectively manage knowledge and facilitate knowledge sharing.

The first platform is the MSME Faculty Knowledge Space, which is accessible through the MSME learning management system (<u>https://lms.msme.au.edu</u>). This restricted area is specifically designed for internal use within our organization. It serves as a centralized repository for sharing knowledge, including past professional development sessions and summarized lessons learned from previous events.

The second platform is MSME E-Services (<u>https://eservice.msme.au.edu/learning</u>), which provides a platform for members to share knowledge generated within the school with the public. This platform covers various categories such as learning and teaching, career advice, and technological know-how. While the content is accessible to the public, only assigned contributors from the school are responsible for maintaining and updating the information.

The final knowledge sharing area is the MSME stories section on the MSME website (<u>https://msme.au.edu/index.php/msme-stories</u>). This platform is dedicated to sharing best practices and success stories from our community with the public. It offers valuable insights into our achievements and showcases the positive impact we have made.

These knowledge platforms play a crucial role in promoting knowledge sharing within MSME and beyond. They enable us to effectively manage knowledge resources, facilitate collaboration, and showcase our expertise to the public. By leveraging these platforms, we aim to foster continuous learning, enhance our reputation, and contribute to the wider knowledge community.

MSME Faculty Knowledge Space

The MSME Faculty Knowledge Space is accessible via https://lms.msme.au.edu/course/view.php?id=411.

Content is categorially organized by functions (i.e., HR, Research, administrative, programs), units (i.e., EdPEx, AACSB, Advising), and task forces (e.g., AoL, Branding, and Data committee teams). Also, the past professional development sessions that the school regularly offers during midterm and final exam periods were archived.

MSME BUSINESS SCHOOL MSME Faculty Knowledge Space		MSME BUSINESS SCHOOL MSME Faculty Knowledge Space					
🛠 Home 🤀 Dashboard 🋗 Events 📾 My Courses 🎄This course	0 - ⊡ ×	🛠 Home 🛞 Dashboard 🋗 Events 🚔 My Courses 🎄 This course	○ - □ ×				
> My courses > Miscellaneous > MSME-FKS		My courses > Miscellaneous > MSME-FRS > MSME Professional Development > MSME Tr.	aining Archive				
General		MSME Training Archive					
		2/2021 Training					
MSME KNWLEDGE SI	PACE	Midterm - MSME Webinar - Modern Classroom Assessment [Video 522MB] - Note: You need to s Final - MSME Webinar - Preparation of Educational Institutions for PDPA Video 333MB - Note: You need to sign in to AU Gmail to view the video	ign in to AU Gmail to view the video				
MSME Professional Development		 Presentation PDF 13.1MB AU announcement on PDPA Thai 1.2MB & English 2.8MB 					
		 PDPA handbook PDF 5.2MB 					
Teaching and Learning Forum		OHRM data flow PDF 165KB					
MSME Training Archive		Template for PDPA Excel 83KB]					
Curriculum Revision		2/2020 Training					
ounouun revision		 Midterm - MSME Webinar Understanding Academic Integrity and Plagiarism [Video 517MB] Midterm - MSME Webinar Keeping Your Performance Records With MSME E-Service (Presentation) 	n 51MB I Video 484MB1 - Note: Vou				
Curriculum Documents		need to sign in to AU Gmail to view the video	The procession of the procession				
All MSME Faculty Members		Final - MSME Webinar Active Learning					
All MOME Faculty Members		 [Presentation of Dr.Dhanoos 3.71MB Presentation of Dr.Wanwisa 29.2MB Video 492MB] Final - MSMEWebinar DDI Program (Video 264MB) 					
All MSME Faculty Members Forum							
General Information and Identity		1/2020 Training					
General Information and identity		 Midterm - MSME Internship from ACT and HTM [Video 517MB] 					

MSME Knowledge Space Homepage

MSME Training Archive

Most contents are accessible to all the MSME members (e.g., training, research and advising) while some contents are restricted by roles. For example, only AoL members are given the access to the AoL materials.

The table below illustrates the usage statistics and compares those from 2018 to 2021.

	201		201	·	202		202		202	
	8 view	user	9 view	user	0 view	user	1 view	user	2 view	user
	s	S	S	s	S	s	S	s	S	s
MSME Professional Development						-				
Teaching and Learning Forum		9	90	47	34	27	18	13	45	20
MSME Training Archive			132	59	92	38	43	19	68	20
Curriculum Revision										
Curriculum Documents			61	31	23	20	11	6	23	17
All MSME Faculty Members Forum	97	39	34	17	16	14	14	10	15	10
General Information and Identity	108	40	27	19	25	15	29	9	19	15
HR	105	37	80	23	72	30	28	12	59	17
Research	175	35	179	39	127	33	41	16	97	25
MSME Internal KM			9	4	85	17	24	9	56	18
Conference Proceedings Archive			8	4	7	6	1	1	8	6
AoL Committee										
AoL Forum	382	16	2	2	4	3	6	3		
AoL Forms and Other Documents	58	29	11	9	191	20	14	6	7	7
AOL Documentation and Resources	84	19	9	7	47	16	17	6	3	3
AOL Templates	65	23	8	5	34	12	10	5		
AOL 2017	21	7	4	4			2	2		
AOL 2018	54	16	12	10	6	4	7	4		
AoL 2019					5	1	27	6		
AoL 2020					12	3	33	10	2	2
AoL 2021							139	16	6	4
AoL Centralized Exam - Student Score					51	12	21	5	2	2
Archive										
Branding & PR Committee										
Branding & PR Forum	45	6	4	2	1	1				
Branding & Public Relations			9	3	6	4	54	26	11	7
KM Committee				-						
ICPM Forum	13	1			1	1	1	1		
Files: ICPM Conference Files		13	9	6	1	1	5	5		
MSME Administrative Members										
MSME Administrative Members Forum		12	3	3						
TQF by Programs		19	4	3	2	1	3	3	1	1
Management Reports	35 31	4	3	2	10	4	11	2	1	1
EdPEx		4	18	7	3	2	6	3	2	2
AACSB	16 10	5	30	17	23	18	17	13	15	8
Management Reports	17	3	13	10	9	5	11	4	10	4
Advising Unit	3	3	69	8	8	6	14	7	7	5

MSME E-Services system

MSME E-Services system (<u>https://eservice.msme.au.edu/l</u> <u>earning</u>) facilitates knowledge sharing with the public in various categories including learning and teaching, career advice and technological know-how.

However, the service is not available now as we are overhauling our system.

E	Main page Discussion				
MSME BUSINESS SCHOOL ASSUMPTION UNIVERSITY	Main Page				
	Contents [hide]				
Main page	1 Learning by Teaching				
Recent changes	2 Career Advice				
tandom page lelp	3 Technical Knowledge Base				
	4 Mediawiki Technical				
ools	5 Site Statistics				
Vhat links here kelated changes kpecial pages Printable version Permanent link rage information	Learning by Teaching				
	Introducing Pair work in your classroom.				
	Using rubric for learning assessment				
	Career Advice				
	Adecco Thailand visit on November 3, 2016.				
	CompTIA Security+ certification roadmap				
	Technical Knowledge Base				
	Learning Management System				
	Moodle app notifications				
	Office Technical Knowledge				
	How to create a Whitelist for Gmail				
	How to set HTML email signature for Google Gmail				

Below are the page statistics.

Page statistics	July 2018	July 2020	June 2022	N/A
Content pages	3	3	3	
Pages (All pages in the wiki, including talk pages, redirects, etc.)	71	89	95	
Uploaded files	50	62	66	
Edit statistics				
Page edits since MSME Knowledge Management was set up	222	259	275	
Average edits per page	3.13	2.91	2.89	

MSME stories

The MSME stories section has been relocated to our new website at

https://www.msme.au.edu/index.php/newsstories/stories/. This updated platform offers a reorganized structure with categories focusing on Business, Business Education, and Student Blogs. It serves as a dedicated space for sharing insightful stories and valuable experiences related to these specific domains. Through this new website, we aim to provide a more streamlined and userfriendly experience, allowing visitors to easily access and explore the latest news and stories from MSME.

